Dande-West Hard Wood Floors Rancho Cucamonga, CA 909-481-5964

Maintenance Do's and Don'ts

What to do the first 3 days:

- 1. Only sweep floor, no vacuuming.
- 2. No area rugs.
- 3. **Place** furniture back in its place, do not slide furniture <u>even</u> with carpet glides on their feet.
- 4. No hard shoes and ideally no running animals like dogs (a dog walking is okay).

What not to do for 4 weeks:

1. Place area rugs on the floor.

What to do for routine maintenance:

- 1. 99% of the time dust mopping is the most effective activity.
- 2. Place area rugs in all heavily walked areas (like hallways and in front of doors).
- 3. Damp mop occasionally (Thoroughly wrung out! This is important !) (See #4).
- 4. If heavy cleaning is necessary, follow this logic: Only use cleaning agents that you would use on a glass window. For instance, glass/window cleaner or white vinegar poured into mop water is fine for the floor. You wouldn't put Murphy's Oil Soap or Pledge on a window, so don't use it on the floor.
- 5. Avoid (if you can) walking with high heels on the wood floor. Rolling heavy objects like refrigerators and pianos should also be avoided.
- 6. Know that the luster of the shine never changes like waxed floors do, so no additives are necessary. It is not correct to think that the floor can be "shined" or "buffed". If a higher shine is requested, than a higher gloss finish can be professionally applied.
- 7. Light vacuuming is okay, and makes dusting easier.
- 8. Place carpet glides on the feet of all chairs and other furniture that come in contact with the floor.

What never to do:

- 1. Neglect putting carpet glides on the feet of your furniture.
- 2. Let someone make you think you need to wax or oil your floor it will damage the finish!
- 3. Roll heavy objects on floor (See # 5 above).
- 4. Scratch the floor.
- 5. Let standing water go unattended, or mop without thoroughly wringing the water.
- 6. Use vacuums with a beater bar. The metal or plastic that surrounds the beater bar will scratch the floor.

Thank you for allowing us to improve your home, Dande-West HardWood Floors is proud of its work and appreciates any and all comments, and referrals.

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